

**RIGID LUXURY VINYL  
GENERAL CARE AND MAINTENANCE PROGRAM**

**PRODUCTS UNDER CARE AND MAINTENANCE PROGRAM**

**BOARDWALK**

**NOTICE**

Although Beauflor<sup>®</sup> Rigid Luxury Vinyl Flooring (LVF) is durable, all floor coverings require some care to look their best; many problems can be prevented before they occur. The type and frequency of traffic on your floor covering will determine the frequency of maintenance needed. The type of flooring and even the color will also have some bearing on how much care may be necessary. For example, solid color floorings will show scuffs, scratches, dirt and general wear to a greater degree than multi-colors of chips or patterns. Of course, white or light colors will show staining to a greater degree than darker colors. For this reason, solid color and white floorings should receive special attention in regard to preventative maintenance and the amount of care provided. Proper selection when choosing the type and style of flooring will help prevent maintenance related problems after installation..

**CARE PROGRAM**

**ALL LUXURY VINYL PRODUCTS**

- Sweep or vacuum thoroughly.
- Be careful when placing furniture and appliances over your new flooring. For heavy items, it is recommended to use smooth furniture sliders or move furniture over sheets of plywood or hardboard to prevent damage to your new flooring.
- Check the condition of all the casters or rollers on your furniture before setting them on your flooring. Replace any worn ones.
- Protect your LVF flooring by covering furniture legs with felt protectors.

**PROPER MAINTENANCE STEPS**

1. Regular adherence to an effective maintenance program should include thorough dirt and grit removal by sweeping, dust mopping or vacuuming daily. It should be noted that the use of brush roller agitation on vacuums is not recommended.
2. Promptly remove spills. Damp mop regularly using a pH neutral resilient floor cleaner or a solution of ammonia and water (four (4) parts water to one (1) part ammonia). Always test cleaners in an inconspicuous area or an unused sample before using on flooring. Abrasive cleaners should never be used on LVF products. Do not use vinegar, one-step cleaner/polishes or oil soaps on LVF products.
3. Do not flood your flooring or install it in areas subject to frequent standing water, or in high moisture areas. Flood mopping, hosing and frequent spills can loosen adhesive.
4. Protect your flooring against burns. Burns from the glowing end of a cigarette, matches, or other extremely hot items can damage LVF products.
5. In order to prevent indentations and scratches, provide plastic or other non-staining cups with flat under surfaces not less than 2" (5 cm) width for the legs of all furniture or appliances. On smaller diameter chair legs, use non-staining protectors that are the same size as the chair leg. Furniture with casters should have three (3) to five (5) wheels. The casters should be made of a non-staining surface and be a minimum of 3/4" (1.9 cm) wide. Chair pad protectors are required.

6. Protect your flooring from all tracked-in dirt, abrasive or not, by using non-staining mats at all entryways/ entrances. This will collect tracked-in dirt, sand and pebbles, as well as to absorb moisture. Take time to remove any tracked-in dirt from shoe soles before entering the room. Avoid the use of rubber-backed mats, as certain rubber compounds can permanently stain LVF products. Avoid tracking in tar or asphalt from driveways, as this can also discolor LVF products. Avoid the use of stiletto heels on your flooring as they can cause permanent damage. LVF products have a good resistance to stains, and are not affected by most common household spills; however, any spill should be cleaned up immediately. The longer the spilled materials are left on the flooring, the greater the risk of permanently staining the LVF product. Please refer to the stain removal chart below.
7. Luxury Vinyl Flooring must be protected from direct sunlight exposure. Beauflor recommends using UV protective film, blinds or curtains in all windows that provide direct sunlight to ensure that the products are not overheated. Rigid Luxury Vinyl Floor coverings exposed to excessive heat are subject to thermal expansion which may lead to buckling or peaking. Beauflor will not be held liable for any claims or damages arising out of or related to the failure of the installation when the flooring is exposed to direct sunlight.
8. Post-installation temperatures should be maintained between -4 °F - 122 °F (-20 °C - 50 °C)

#### SUGGESTED STAIN REMOVAL METHODS

STAIN TYPE	REMOVAL METHOD
Ink, iodine, mercurochrome, coffee, alcohol, fruit juice, ketchup, vinegar, mustard, blood, urine, vomit, excrement, povidone-iodine (Betadine).	Immediately rub stain with a white cloth dampened in solution of water and ammonia (four (4) parts water to one (1) part ammonia). Let set for one (1) minute. Rinse with cold/clean water.
Rust, grass, dye.	Immediately rub stain with soft nylon cleaning sponge dampened in alcohol (isopropyl). Thoroughly rinse with cold/clean water.
Asphalt, tar, grease, oil, wax, chewing gum, nail polish, alkalis, lacquer, paint, rubber.	If needed, remove soiled material with a plastic spatula. Immediately wipe with a white cloth dampened in full strength resilient pH neutral floor cleaner or mineral spirits. Thoroughly rinse with cold/clean water.
Diluted acids, drain cleaner, harsh soaps or detergents.	Immediately remove spill with a clean damp cloth folding frequently. Thoroughly rinse with cold/clean water. After removing liquid spills, use a full strength resilient pH neutral cleaner.
Burns (cigarettes, matches, etc.).	Remove charred/blackened area with small stiff putty knife or spatula; once removed, apply vinyl seaming liquid to repair.

## HOMEOWNER OBLIGATIONS

To maintain warranty coverage and ensure fast and easy warranty service, the homeowner is responsible for the following:

- Keep five (5) planks/tiles of the product after installation for testing purposes.
- Keep and be able to provide the original sales receipt or documentation illustrating proof of purchase and installation date of the product.
- Make sure the flooring is installed according to Beauflor Installation Instructions.
- Keep a list of cleaners used to maintain the flooring.

### BEAUFLOL USA, LLC

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Please contact your retailer, or visit our website at [www.beauflor.us](http://www.beauflor.us) for, the most up-to-date version of this document as it may have been revised and updated since this printed version.

Warranty and Installation Instructions can also be found on our website at [www.beauflor.us](http://www.beauflor.us), or you may contact your retailer for the most up-to-date versions.